



PRIVACY POLICY

LAST UPDATE: 10/12/2019

The Private Insurance Guarantee Fund (“Guarantee Fund”) follows a strict policy regarding the protection of the privacy of the users of its website <http://www.pligf.gr> (“Website”).

The purpose of this Privacy Policy (“Policy”) is to inform you that our processing of your personal data complies with the provisions of the General Data Protection Regulation (“GDPR”), as well as your rights regarding your personal data.

When you visit our website, you are obliged to fully acknowledge our Privacy Policy. We may change the present Privacy Policy at our discretion. Any changes are effective upon publication on our website.

Legal Framework

In May 25, 2018, the General Data Protection Regulation came into effect on the protection of the natural persons against the processing of personal data and the free flow of the data.

The Guarantee Fund is committed to take all the necessary measures under the new Regulation and Greek laws for the protection and security of your personal data.

What Personal Data we collect and from where

We collect the following categories of personal data provided only by you via our website:

- Browsing Data, such as IP address and data from websites visits.
- Identification Data, such as name, surname, identity card number, tax identification number, date of birth, login passwords.
- Communication Data, such as postal and electronic address, phone number or/and mobile number, comments, request, etc.
- Insurance Data, such as the number and other details of the beneficiaries of insurance contracts.

Purposes of the Processing of Personal Data

In the context of providing access to the Website and its applications, exercising its powers under the applicable law, as well as in the context of the legitimate interests of the organization or third parties, the Guarantee Fund may process your personal data only for the following purposes:

- Proper function of the Website.
- Improvement of user's experience on the Website.
- Website traffic log.
- Security of networks and data.
- Submitting and responding to requests and communication with the users upon their request.
- Certification and indemnification to insured beneficiaries of insurance companies under liquidation under the applicable law, in particular the relevant provisions of Law 3867/2010 and 4364/16 and the decision of Credit and Insurance Committee 262/23.2/2018.

The Guarantee Fund may not process your personal data on the legal basis of consent, except for purposes not related with the power provided by the applicable law.

In case any beneficiary does not provide the Guarantee Fund with personal data, an indemnification may not be given.

Changes to the Policy

We reserve any right to make any change and rectification in this Policy. Any change may be effective since it is uploaded on our website. We urge you to check our website for any changes quite often.

To whom we disclose your Personal Data

In the context of pursuing our processing purposes and when deemed necessary, we may transfer your personal data to third parties, which conduct processing on our behalf, special liquidators to insurance companies under liquidation, the Bank of Greece and third recipients of data (such as financial institutions). Furthermore, we reserve the right to disclose data concerning you, if the law requires us to do so, or such disclosure is required by the competent supervisory, audit, independent, judicial, public, or other authorities.

The Guarantee Fund may not proceed to any kind of automated decision making or transfer of personal data to third countries outside the EEA or international organizations.

How we secure your Personal Data

The Guarantee Fund implements appropriate organizational and technical measures for the security of your data, their processing and their protection against accidental or unauthorized destruction, accidental loss, alteration, prohibited dissemination or access and any other form of unfair processing.

Data Retention Period

We may retain your personal data as long as the purposes for which they were collected exist and listed above. In any case, the data of insured beneficiaries may not be retained for more than 20 years since their collection.

When the retention period expires, the Guarantee Fund may destroy and delete your data securely.

Cookies

Our website does not use cookies.

Your rights regarding your Personal Data

Each user of our website has the following rights regarding his personal data that the Guarantee Fund has collected, and processes:

Right of Access: You have the right to be informed about whether and to what extent your personal data are being processed, such as the purpose of the processing, the relevant categories of the personal data, their recipients, the retention period, the right of submitting a complain to the supervising authority, the source of the data and the purpose of any possible automated processing.

Right to Rectification: You may request to complete or correct your personal being processed, in case you consider that they are inaccurate or incomplete.

Right to Data Portability: You may require a copy of the personal data that you provided us electronically and transfer the data that third parties provided in case their processing will take place by the Guarantee Fund with automated means.

Right to Object: Any time, you may object to the processing of your personal data that takes place in the context of the achievement of our legitimate purposes, unless the Guarantee Fund demonstrates that there are overriding compelling and legitimate reasons of processing.

Right to Erasure: You may request for the erasure of your personal data from the register of the Guarantee Fund provided their processing is not necessary for the achievement of the purposes for which they have been collected and there is no legitimate reason for their retention.

How you can exercise your rights

To exercise your right, you may contact us in writing to the following address or via email info@pligf.gr

*Private Life Insurance Guarantee Fund
21, El. Venizelos Avenue
102 50, Athens
Greece*

You may submit a report at the Independent Data Protection Authority (Kifisias 1-3, 11523 Athens) any time, if you consider that the processing of your personal data by the Guarantee Fund violates your rights.

The Guarantee Fund may take any possible measure to satisfy your request within one month since its receipt and may inform you in writing about its satisfaction or the reasons that prevent its satisfaction. The deadline may be extended in case you are informed by the Guarantee Fund for two more months provided that the Guarantee Fund receives high volume and complicated requests. The requested information may be provided by the Guarantee Fund, without its burden, except for respective requests when you may be burdened with a reasonable fee for its answer.

Contact with us/Data Protection Officer

For any further detail or request regarding this Privacy Policy, you may contact the Data Protection Officer (DPO) of our company by using any of the following means of communication:

- Address:
*Private Life Insurance Guarantee Fund
21, El. Venizelos Avenue
102 50, Athens
Greece*
- Phone: +0030 210 320 3428
- Fax: +0030 210 320 4063
- E-mail: info@pligf.gr